

Item #	Date	Suggestion	Referred to	Action	Date of Action:
226	29/01/2020	Feedback form - move Trivia to View Room as Sports Bar Lounge hot, has flies & mozzies	OQ	OQ emailed the member thanking them for their valued feedback and that management will review	17/02/2020
227	29/01/2020	Feedback form - move Trivia to air conditioned area as Sports Bar Lounge hot, has flies & mozzies	OQ	OQ emailed the member thanking them for their valued feedback and that management will review	17/02/2020
228	29/01/2020	Feedback form - move Trivia to View Room as Sports Bar Lounge hot, has flies & mozzies	OQ	OQ emailed the member thanking them for their valued feedback and that management will review	18/02/2020
229	29/01/2020	Feedback form - move Trivia to View Room as Sports Bar Lounge hot, has flies & mozzies	OQ	OQ emailed the member thanking them for their valued feedback	18/02/2020
230	29/01/2020	Feedback form - move Trivia to air conditioned area as Sports Bar Lounge hot, has flies & mozzies	OQ	OQ emailed the member thanking them for their valued feedback and that management will review	19/02/2020
231	15/01/2020	Feedback form - Bring back being seated and waited on for Dining Room	OQ	OQ emailed the member thanking them for their valued feedback	17/02/2020
232	26/01/2020	Verbal feedback to Club Reception - Bar footrail is a trip hazard & needs to be addressed	OQ	OQ emailed the member thanking them for their valued feedback and that management will review	30/01/2020
233	31/01/2020	Feedback form - Dining ordering process unacceptable, have displays for raffles throughout the club, very noisy	OQ	OQ emailed the member thanking them for their valued feedback	17/02/2020
234	31/01/2020	Feedback form - Ordering process for Dining unacceptable, need to have table service	OQ	OQ emailed the member thanking them for their valued feedback and that management will review in conjunction with Contract Caterers	17/02/2020
235	31/01/2020	Feedback form - Dining ordering process unacceptable, need wait service, Restaurant prices Bistro service, have displays for raffles throughout the club, very noisy	OQ	OQ phoned the member thanking them for their valued feedback	19/02/2020
236	31/01/2020	Phone call to Club Reception - Happy with renovations but 14 ladies had lunch meal and all meals were atrocious	GC	GC phoned the member thanking them for their valued feedback and has spoken with the Contract Caterer.	3/02/2020
237	1/02/2020	Feedback form - Bring back table service for dining, very noisy throughout club	OQ	OQ emailed the member thanking them for their valued feedback	17/02/2020
238	1/02/2020	Feedback form - need a dedicated room for babies needs, nappy changes, feeding	OQ	OQ phoned the patron thanking them for their valued feedback	19/02/2020
239	3/02/2020	Feedback form - please do something with the amount of flies that come into the club.	OQ	OQ emailed the member thanking them for their valued feedback	18/02/2020
240	5/02/2020	Feedback form - Zoe in the Restaurant exceptional service	OQ	OQ emailed the member thanking them for their valued feedback	18/02/2020
241	7/02/2020	Thanks for removing the large TV screen from the Restaurant.	OQ	OQ emailed the member thanking them for their valued feedback	11/02/2020
242	8/02/2020	Bring back full table service in Restaurant	OQ	OQ emailed the member thanking them for their valued feedback	17/02/2020
243	15/02/2020	Install air curtains to control the flies	OQ	OQ phoned the member thanking them for their valued feedback	17/02/2020
244	15/02/2020	Need to do something about the flies in the club	OQ	OQ emailed the member thanking them for their valued feedback	17/02/2020
245	19/02/2020	His membership card withdrawal through a CRT	OQ	OQ phoned the member thanking them for their valued feedback	19/02/2020