

Item #	Date	Suggestion	Referred to	Action	Date of Action:
289	24/08/2020	email - request to have back Sports Bar Door accessible during trading - likes to lunch with wife after golf while keeping an eye on golf cart.	OQ	OQ emailed the member thanking them for their valued feedback & request, however due to COVID entry requirements and staffing issues access is limited.	24/08/2020
290	31/08/2020	Website - requesting club remove padlock from the pedestrian gate to access the golf course at Miller Street so the trespassers on the golf course don't use his property to come & go from the golf course.	OQ	OQ emailed the resident thanking them for their request and advising that the club did not install or authorise this gate and that the club discourages trespassers on the golf course.	2/09/2020
291	9/09/2020	Feedback form - is not happy that the Pro Shop do not accept cash where as the club bars do and states that it has nothing to do with Corona Virus.	OQ	OQ emailed the member thanking them for their valued feedback & informing that their feedback however contactless payments will continue as per best practice during COVID.	17/09/2020
292	10/09/2020	website - Informing her & companion enjoyed meal in restaurant & found the setting beautiful & relaxing.	OQ	OQ emailed this patron thanking them for their valued feedback & informing it will be passed onto our caterer.	17/09/2020
293	16/09/2020	Member called into reception, then Owen phoned to find out that he wanted to know what night security was in place on the golf course as his residence in Harade Ave had recently been burgled.	OQ	OQ spoke with the resident and explained the lengths the club has gone to at times to discourage night trespass on the golf course.	16/09/2020