Item #	Date	Suggestion	Referred to	Action	Date of Action:
300	15/11/2020	Website email - Noticed chefs not using gloves in food preperation & plating.	OQ	OQ emailed the patron thanking them for their valuable feedback which will be passed on to contract caterer. Caterer has also contacted patron to explain hygiene requirements with food preperation.	16/11/2020
301	29/11/2020	Website email - disappointed with Restaurant dinner meal quality, service & pricing.	OQ	OQ emailed the patron thanking them for their valuable feedback which will be passed on to contract caterer.	30/11/2020
302	30/11/2020	Website email - request that the Pro Shop accept cash	OQ	OQ phoned patron to advise that Board are considering and will probably be reinstated.	1/12/2020
303	1/12/2020	Feedback form - request that Pro Shop accept cash	OQ	No details left to contact.	1/12/2020
304	4/12/2020	Website email - complaint club managerment & security allow groups of loud, young males not playing poker machines to be in groups smoking in outdoor gaming area.	OQ	OQ emailed patron thanking them for their valued feedback. Staff and Duty managers have been briefed to be more vigilant of such behaviour.	9/12/2020
305	4/12/2020	Feedback form - request for course markers that can been seen unless carts have GPS introduced.	OQ	No details left to contact.	4/12/2020
306	5/12/2020	Feedback form - request that Pro Shop accept cash	OQ	OQ phoned member to advise Board are considering and will probably be reinstated	8/12/2020
307	5/12/2020	Feedback form - request that Pro Shop accept cash	OQ	OQ emailed member thanking them for their suggestion and informing that Board are considerating reinstating cash transactions for the Pro Shop	9/12/2020