

Item #	Date	Suggestion	Referred to	Action	Date of Action:
316	19/03/2021	Website enquiry regarding Restaurant wait times for dinner meals. Noted that other tables didn't seem to encounter this.	GC	GC emailed this member thanking them for feedback & will follow up with phone call.	20/03/2021
317	25/03/2021	Website enquiry - very pleased with service and catering at 2 private functions.	GC	GC emailed this member thanking them for feedback & will pass onto Caterers.	25/03/2021
318	30/03/2021	Congratulated Zoe in the Restaurant for excellent friendly service.	CH	No details left for a reply.	-
319	5/04/2021	Feedback form. Poor Restaurant service & quality of meals & limited menu. Bistro, not a Restaurant.	OQ	OQ phoned thanking this member for their valued feedback which will be passed onto our GM and Caterers for review.	5/04/2021
320	10/04/2021	Feedback form. Praising employee Angelo Bordin who looked after service at a private function they attended.	OQ	OQ phoned thanking this patron for their valued feedback which will be passed onto Angelo.	15/04/2021
321	10/04/2021	Website enquiry - To inform that a tall Security Guard was abrupt and rude towards her father who is hearing impaired when entering.	OQ	OQ emailed this member thanking them for this valued feedback which will be looked into & discussed with our Security personnel.	15/04/2021
322	14/04/2021	email informing that the menu in the Restaurant does not change.	OQ	OQ emailed this member thanking them for their valued feedback & informing that it will also be discussed with our GM & caterer (who will also respond personally)	19/04/2021