

Item #	Date	Suggestion	Referred to	Action	Date of Action:
325	21/05/2021	Feedback form - request that Country Membership renewal be permitted to use \$100 of Golf Points towards renewal.	OQ	OQ emailed the member thanking them for their request and advising it will be passed on to General Manager and Board of Directors for consideration.	24/05/2021
326	28/05/2021	email re: devine pizza in restaurant	CH	CH thanked this patron for their feedback & passed on comments to our caterer	28/05/2021
327	14/06/2021	email re: complaint at not being permitted entry when they are from regional Victoria & not Melbourne	OQ	OQ emailed the visitor thanking them for their feedback & explaining the club policy at this time.	16/06/2021
328	16/06/2021	Phoned the management praising the work at front reception by Paul McAuliffe when busy with customers but still friendly & welcomming under pressure	OQ	OQ took this phone call & thanked the member for their feedback & advised will be passed onto the staff member, General Manager & Board Members	16/06/2021